MAY 2 9 2001 SUBST. FORM PT

COMMUNICATION TO APPLICANT.

SHEET 1 OF

Subst. For PTO-1449				Docket Number (Optional)		Application Number		
INFORMATION DISCLOSURE CITATION				111985.120		09/171,043		
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		Paul M. Konnersman						
(Use several sheets if necessary)				Filing Date		Group Art Unit		
				Остовек 9, 1998		2162		
U. S. Pat	ent Documents			<u> </u>		•		
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7) /	US 5 490 097	02/06/96	Swenson, Keith D. et al		364	578		
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FOREIGN PATENT DOCUMENTS								
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1	WO 94 18620	8/18/94	PCT		02.00	s	YES	NO
7/	EP 0 592 072	4/13/94	Europe	····				
D.L.			<u></u>				<u> </u>	
N.L.	EP 615,198	9/14/94	Europe				-	
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OTHER DOCUMENTS (Including Author, Title, Date, Pertinent Pages, Etc.)								
D.L	Hollingsworth: "The Workflow Reference Model", January 19, 1995, The Workflow Management Coalition. XP002154804, Pages 8-43							
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EXAMINER DATE CONSIDERED								
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	ER: INTIAL IF CITATION							§ 609;
Draw line through citation if not in conformance and not considered. Include copy with next								